

REPORT TO PERFORMANCE MANAGEMENT GROUP

PAPER B

SUBJECT: LAA2 Performance Information Report - Quarter 4 (year end), 2008/09

Date of SSP Performance Management Group meeting for discussion: 9 July 2009

Approximate time to allow for discussion: Part of wider CAA discussion (Agenda Item 3)

KEY ISSUES:

This is the quarterly performance report for quarter 4 (year end) 2008/09, prepared to support the members of the Performance Management Group detailing the progress against the LAA2 targets and wider outcomes. This report also includes a snapshot of progress against the wider National Indicator Set for those performance measures which are relevant to the work of each Delivery Partnership and will therefore offer additional context to the improvement activities being undertaken to achieve the wider community outcomes in Transforming Suffolk.

This first year end report also includes performance data at disaggregated level, that is, where performance data is available at sub-county level it has been provided at Appendix 1 (together with the usual county level information). This is aimed to support LSPs in their local performance management arrangements.

Finally, the report also includes a section which provides an overview of the 2008/09 review undertaken by Govt office East in respect to the achievements/issues of each LAA area in the region. The finding of the review is summarised in a table and enables comparison between Suffolk and other LAA authorities in the eastern area.

WHAT ARE THE PMG BEING REQUESTED TO DO? e.g. make a decision, recommend, consider options etc.

In this particular instance, the aim of the report is to provide a performance context for a wider discussion around the assessment of Suffolk in the context of the Audit Commission's CAA work. With this in mind, the Performance Management Group is asked to:

- Consider performance against the LAA2 indicators (and relevant wider National Indicator set – in the last section of the report) after year one of LAA2 and bring forward relevant information in light of the Audit Commission's findings around CAA.
- Identify any specific questions or comments about the report or the information contained within the report and contact Suffolk County Council directly.

ARE THERE RESOURCE IMPLICATIONS TO THE PMG?

No.

CONTACT DETAILS OF AUTHOR:

Jill Korwin, Head of Performance Improvement, 01473 264873,
jill.korwin@performance.suffolkcc.gov.uk

Paul Emeny, Performance Manager, 01473 264510,
paul.emeny@performance.suffolkcc.gov.uk

1) INTRODUCTION

This is the quarterly performance report for quarter 4 (year end) 2008/09, prepared for the Performance Management Group detailing current progress against the LAA2 targets (and relevant wider National Indicator set).

The report not only focuses on the LAA2 and relevant National Performance Indicators but also provides a summary of some of the key achievements/issues behind the work of each of the delivery partnership in achieving their outcomes.

It should be noted that each of the nine delivery partnerships are now monitoring their individual action plans and the PMG may wish to seek further information/analysis as to the improvement activity that has been undertaken in the first year and those activities which are planned to be rolled out in the future.

Appendix 1 contains detailed performance information, themed by the nine delivery partnerships. Pages 1 to 3 provides a snapshot of the latest performance position, detailing - for each of the indicators – baseline data; this year's milestone target; the current trend/position; whether the indicator is "on track", "success likely", or "off track"; and the current direction of travel.

This report also includes performance data at disaggregated level, that is, where performance data is available at sub-county level it has been provided at Appendix 1. The reason for providing sub-county level data is to help LSPs and delivery partnerships performance manage the issues relating to specific geographical/local areas.

New to Appendix 1 this quarter is the inclusion of three columns on pages 1 to 3 which provide 'lead partner', 'locality', and 'next update'. The lead partner shows the partner organisation(s) with the responsibility for managing the improvement activities being undertaken to deliver the outcomes which the LAA2 targets measure. The 'locality' field shows the disaggregated level at which data is available. 'Next update' shows when performance data is next available. The issue of 'data lag' has been previously highlighted, for example, LAA2 targets which rely on place survey (perception) data – this survey only takes place once every two years, therefore providing the date when the next performance data becomes available will ensure that where old data is used or gaps in reporting exist, the reasons for this can be explained.




At the bottom of page 3 of Appendix 1 is a guidance note which provides a further source of information in helping to interpret the performance data presented.

There is also a link to the quarterly performance reporting schedule for 2009/10 which has been published on the Transforming Suffolk website.



The following report, and accompanying Appendix 1, aim to give the most up to date quantitative/contextual performance information available supported with commentary from each of the delivery partnerships to provide an overview of performance activity in relation to the outcomes as set out in Suffolk's community strategy.

2) PERFORMANCE UPDATE – DELIVERY PARTNERSHIPS

The following section provides an overview of the key issues and challenges for each of the nine delivery partnerships – specifically highlighting those indicators where performance is on track [GREEN] or at risk / off track [RED] – 'exception reporting' those areas where performance is currently very good or in need of further attention/action.

	BASED ON LATEST TREND, <u>ON TRACK</u> TO ACHIEVE THE FINAL LAA OUTCOME.
	LIKELY TO ACHIEVE LAA OUTCOME, BUT FURTHER WORK / ACTION REQUIRED.
	LATEST TREND SUGGESTS LAA2 OUTCOME WILL NOT BE ACHIEVED.

CULTURE AND SPORT

LAA TARGET (EXCEPTION REPORT)	LEAD PARTNER	PROGRESS	
NI 8 Adult participation in sport	Suffolk Sport		IMPROVING
LT 10 Increase cultural participation	County Council		

Since the baseline Active People 1 survey data (pub. 2005/06), two interim data sets have been reported: Active People 2 (2007/08) and Active People 2/3 (2008/09). In both cases the data indicates statistically significant increases across Suffolk and suggest the county is on track to achieve its NI 8 target. Interim data is available at a district level but smaller sample sizes mean that this is indicative only of direction of travel in most cases at this stage. Again direction of travel at district level is generally positive. Full results from the Active People 3 survey will be published in December 2009, providing the first full sample size comparison against the 2005/06 baseline.

The Active People survey 2 and 2/3 also provided baseline data for NI 9,10, and 11 (the use, visit, participation or engagement in libraries, museums and the arts respectively). Together this data is being used to indicate cultural participation in Suffolk (LT 10). The Culture and Sport Delivery Partnership formally agreed to set the target increase in cultural participation at 3.5% by March 2011. Again the first robust dataset providing a direction of travel will appear in Active People 3 in December 2009. For this reason LT10 is highlighted as amber.

Baseline figures (2007/08) for LT 10 (using NIs 9,10, and 11) indicate 51.1% of Suffolk's population are participating or engaging in culture. This is above the regional average (49.7%) and national average (49.1%).








The Board have agreed the 6 priorities which will make the greatest impact to the target and broader LAA outcomes.









The Culture and Sport Board executive group met on 4th March to discuss allocating a lead partner and task/finish groups to each heading in their draft delivery plan in order to progress action.

The Executive group are also being asked to look at the national indicator data survey report and to consider whether the delivery plan will achieve the national indicator targets, and if not, what does the partnership need to do in order to achieve positive outcomes. The delivery plan will then be taken to the Board for signing off.

Another key challenge facing the delivery partnership is how it makes an impact on other delivery partnerships and how this impact/cross cutting approach is captured and managed; that is, how does the partnership get recognition for adding value to other LAA outcomes.

CHILDREN'S TRUST

LAA TARGET (EXCEPTION REPORT)	LEAD PARTNER	PROGRESS	
NI 19 Youth re-offending	County Council		IMPROVING
NI 51 Child mental health services	NHS		IMPROVING
NI 56 Obesity children in Year 6	NHS		IMPROVING
NI 72 Early years achievement	County Council		IMPROVING
NI 73 L4+ KS2 English and Maths.	County Council		IMPROVING
NI 75 5+ A* to C Grades GSCE	County Council		DECLINING
NI 87 Pupils missing school	County Council		IMPROVING

NI 92 Early Years Foundation Stage	County Council		IMPROVING
NI 93 KS1-2 Progression - English	County Council		IMPROVING
NI 94 KS1-2 Progression - Maths	County Council		DECLINING
NI 99 KS2 L4 English LAC	County Council		IMPROVING
NI 100 KS2 L4 Maths LAC	County Council		IMPROVING
NI 101 GCSE 5 x A*-C – LAC	County Council		
NI 111 Youth Justice System	County Council		IMPROVING
LT 2a Access – extended schools	County Council		IMPROVING

The group of indicators covering the Children's Trust generally shows positive progress towards achieving targets. 12 of the indicators are improving and over 40% are shown to be on track to reach targets included in LAA2.

CAMHS (NI 51) waiting times for ADHD referrals have been unacceptably high for many months with over 60 cases having to wait longer than 12 weeks for an appointment in the past 12 months. In some case the wait has been as long as 82 weeks. The Suffolk CAMHS Strategic Commissioning Board has agreed a one off grant of £60 000 to be made available to tackle waiting times and bring them below 12 weeks. Further funding has been agreed to ensure sustainability.

A recent meeting of the Suffolk Strategic Partnership Performance Management Group looked at the issues around improving pupil attainment, and the numbers of young people in Suffolk not in education, employment or training (NEET). A short presentation was made on each of the areas followed by discussion around how the various partner organisations could contribute to an improvement in performance and better outcomes for children.

Suggestions included:-

- Improved working across all the SSP delivery partnerships.
- Better access to data.
- The creation of public sector apprenticeships.
- A programme of short internships to provide a stepping stone to employment.
- The need to reduce the numbers of people in Suffolk who are in employment but have no specific skills or training.

The work to reduce obesity among primary school age children is supported by schools in Suffolk being part of the healthy schools programme. There are now 196 schools in the county with healthy schools status and a target to reach 75% by December 2009.

The programme to increase the availability of extended schools (schools that provide activities outside of the normal school day) was discussed recently by the Council's Senior Management Board for Children and Young People's Services. A detail progress report was presented and areas where there was a risk of not meeting the core offer of extended services identified. Work will be targeted in these areas before the summer break to ensure projected targets are met.

ADULT LEARNING AND SKILLS

At the meeting of the PMG in March the Adult Learning and Skills Delivery Partnership worked with the group to explore ways in which the different organisations represented could improve the learning and skills of their respective workforces.

As a result of this discussion a number of ideas were put forward of where the group could support the ambitions of the Adult Learning and Skills Delivery Partnership.

Ideas included:-

- All local authorities will consider how they can build apprenticeships into their procurement contracts.
- All Chief Executives will consider how they can help improve numeracy skills within their own employee base.
- The Chief Constable will explore ways of working with the University Campus Suffolk (UCS) to recruit students to become Special Constables – providing students with different skills and improving their employability after their study have finished.

The PMG was also very supportive of finding new ways to improve numeracy skills generally – one of the key learning and skills issues the county faces. Suggestions included the development of maths lessons or tutorials that are focused around football statistics or computer games, to make maths more interesting and relevant to people’s lives.

A Performance Reward Grant proposal to incentivise participation and reward achievement of a numeracy qualification has been submitted to PMG.



The 2009 - “Year of Skills” initiative led by Suffolk Chamber of Commerce has raised the profile of skills issues in Suffolk through a series of events and seminars. This will culminate in a celebration event in December hosted by BT at Martlesham.

The DP’s Executive Group is exploring the possibility of following the Year of Skills with “2010 – Year of Learning” led by Suffolk County Council.

2008/09 outcomes from the LEAP network include refurbishment of 518m² commercial floor space to provide learning support facilities in market town communities; 151 adults supported to gain a first full level 2 qualification, and 1,700 people assisted in skills development. LEAP (Learning and Enterprise Access Point) is one of EEDA’s most successful Economic Participation funded projects.

The Delivery plan will be refreshed in Autumn 2009 with an enhanced spatial focus.

CARE, HEALTH & INDEPENDENCE

LAA TARGET (EXCEPTION REPORT)	LEAD PARTNER	PROGRESS	
NI 135 Carers assessment or review	County Council		IMPROVING
NI 141 vulnerable people	County Council		IMPROVING




The Care Health and Independence Delivery Partnership have been using the 2009/11 Adult’s Plan to set priorities for their forward work programme. Working closely with their Executive Group the partnership are planning on making real progress on issues such as early intervention, complex care, access to services, and the ageing population.

Acting as a think tank and as a driver for culture change the board has key people from all the relevant sectors across Suffolk; public, voluntary and private sectors. Taking advantage of the creativity inspired by Transforming Suffolk, the board will be looking to other partnerships and beyond to develop collaborative and innovative approaches to the complexity of the issues that they have chosen to tackle.

The 2009-2011 Adults Plan for Suffolk has been published and is available at the link below. The Plan shows how agencies are working across health and care services in Suffolk to improve the lives of people in Suffolk, particularly those who are most vulnerable within our communities. The Plan is owned by the Care Health and Independence Delivery Partnership, but will be relevant for the whole of the SSP.

The Delivery Partnership has prioritised action from the Adults Plan for their forward work programme. This has lead to debate and decisions made about people going in and out of hospital and about a joint dementia commissioning plan. They will shortly be considering better health for people with a learning disability and support for people with long term conditions.

HEALTHY AMBITIONS

LAA TARGET (EXCEPTION REPORT)	LEAD PARTNER	PROGRESS	
NI 124 Independence and control	NHS		
NI 135 Carers assessment or review	County Council		IMPROVING
NI 141 vulnerable people	County Council		IMPROVING

The Healthy Ambitions Partnership has developed a whole range of innovative improvement programmes aimed at helping the partnership achieve its LAA2 outcomes.

Some examples of the programmes being rolled out include:-

- Health Walks and the Tour de Route 51 2009

Suffolk Coastal partnership has organised a series of health walks - in places like Levington and Leiston - which are free and for everyone but especially those who may be recovering from illness or need to improve their exercise levels.

The Tour de Route 51 took place over seven days, beginning in June, when ten central riders set off from Newmarket to cycle the new route. Throughout the journey, the cycling tour stopped off at schools, community groups and events where they will be publicising the Route 51 bike map and spreading the Healthy Ambitions Suffolk message. Taking place in the build up to National Bike Week, the tour hopes to encourage more people to cycle or walk for short journeys while raising awareness of the availability of safe, designated routes.

- Health Ambitions Bus

Around 3,000 young people from across the county have pledged to lead a healthier life after receiving a visit from the Healthy Ambitions Suffolk bus. This unique project, has helped take the Healthy Ambitions Suffolk message to young people aged between 14 and 16. A whole host of activities were laid on to inspire the pupils using the bus, which has been fully kitted out with Healthy Ambitions Suffolk branding.

- Health Ambitions Suffolk Health Manager



Later in the summer, an innovative online service will be launched which offers specially tailored health advice to everyone in Suffolk. Called the Healthy Ambitions Suffolk Health Manager, the web-based programme gives a summary of current health, along with simple suggestions about steps which individuals can take to improve their own long term well being.

Those using the programme have to fill in a short survey about their current health, lifestyle and family history. They can then pick one health goal before getting access to a range of online tutorials to help them meet that goal, as well as weekly emailed encouragement.

- Health Ambitions Suffolk Challenge

Since its launch, the Healthy Ambitions Suffolk Challenge has created a great deal of interest amongst both the county's young people and the local media. The project focuses on challenging every one of Suffolk's 50,000 primary school children to build one hour of activity into their everyday lives. This can be anything from walking, skipping, dancing or helping to clean the car to gardening at an allotment. The scheme was launched at Trinity Park, Ipswich, and saw 70 school children from Ravenswood and Charsfield Primary School take part in a variety of fun activities and workshops – all of which were designed to whet their appetite to try new things.

CREATING THE GREENEST COUNTY

LAA TARGET (EXCEPTION REPORT)	LEAD PARTNER	PROGRESS	
NI 188 Adapting to climate change	SCC & CRED		
NI 193 Municipal waste landfilled.	County Council		IMPROVING

The Creating the Greenest County Delivery Partnership is a partnership that was established specifically to deliver the Community Strategy and LAA2 outcomes.

The Community Strategy is being used as the basis and focus for producing the group's action plan and future priorities for improvement. The delivery partnership has an action plan that explains what they want to achieve over the next three years. The Delivery Partnership Executive group has responsibility for driving the success of the action plan, for ensuring efficiency of LAA2 expenditure and identifying opportunities to align or pool resources. To support this work the County Council has developed its own action plans that detail what it will do as part of the delivery partnerships.

Suffolk has received endorsement for its contribution to regional climate change action from a number of third party sources, including IDeA, BT and Forum for the Future. BT supported the Suffolk Greenest County bid for an Enterprising Britain Award for 2009.



Suffolk's joint approach to meeting and combating the "green" challenge, especially in some of the more demanding areas such as those where economic deprivation or migrant communities prevailed, was also recognised and highlighted as a case study by LGA in their "Follow Their Lead" publication, published January 2009. LGA and IDeA used the Suffolk case study as one example of how local authorities are demonstrating excellent environmental leadership at senior levels to inspire others to be innovative and forward thinking.

The Suffolk Climate Action Plan will be launched July 2009. This document has been developed and consulted on in partnership with many partner organisations and contains the actions they have committed to in order to achieve the objectives of Transforming Suffolk and deliver the Local Area Agreement targets to reduce the per capita CO2 emissions (National Indicator 186) and plan to adapt to climate change (National Indicator 188).

At a European level, Suffolk County Council is the lead partner in the innovative ANSWER (A North Sea Way to Energy-efficient Regions) Project. This is an excellent example of how we are working with others to develop a sustainable Suffolk. The project started in September 2008 and benefits from €1.8 million EU funding (~£1.4 million) through the Interreg Programme.

In March 2009 Suffolk and other partners signed the POWER cluster partnership agreement at the award-winning OrbisEnergy building in Lowestoft. Building on the initial POWER programme, POWER cluster is a €4m European project to promote offshore wind energy in the North Sea region.

ECONOMIC PROSPERITY

LAA TARGET (EXCEPTION REPORT)	LEAD PARTNER	PROGRESS	
NI 152 Out of work benefits [Ipswich]	JobCentrePlus & County Council		IMPROVING
NI 152 Out of work benefits [Wav]			IMPROVING
NI 154 Additional homes [IBC&SCDC]	IBC, SCDC & St EDs		
NI 154 Additional homes [ST EDS]			
NI 154 Additional homes [BDC]			

At a recent PMG session, which focused on the theme of Economic Prosperity, representatives from the delivery partnership outlined the four themes to the economic strategy:-

⇒ **Using Suffolk's competitive advantages to develop key sectors: energy, IT/knowledge, food and tourism, biotechnology and logistics/distribution**

Key areas of recent success and development include:-

Innovation Martlesham – ICT / innovation sector

Funding ((£5.45m) secured from partners (April 09) to press ahead with Innovation Hub located on Adastral Park, due to open January 2011. This will provide 28,000 square feet floor space and host 40 companies - over 10 years this could create 1,800 jobs and generate an additional annual GVA of more than £30 million. The projected number of jobs/total target for Suffolk in 2021 is 53,000, thus this outcome will make a significant contribution. In addition, an ERDF bid has been submitted to put in place a Director for Innovation Martlesham and marketing and promotion activity.

Energy

The energy sector arguably has the greatest potential to generate jobs in Suffolk. There are already many companies in the energy supply chain operating across the county. Round 3 allocations for offshore wind will offer the capacity for 5,000 wind turbines, with a potential £8bn of investment and a likely annual operations and maintenance contract of £500m per year. The Executive and Board had a specialist discussion on the energy sector and current projects. It has been decided that in order to take even further advantage of Suffolk's competitive edge in this sector that a specialist Suffolk energy sector forum should be established to pull together the various developing and undeveloped energy strands across the whole county such as biomass station, anaerobic digester potential, as well as Sizewell and offshore.

The Board has given direction that this group should focus on:-

1. Skills development in the sector – what is being done/what are the gaps.
2. Focus on opportunities through R&D and then seek to identify whether any manufacturing for the sector can be escalated.
3. Ensure political leadership.
4. IT infrastructure – will better broadband support the supply chain businesses for the energy sector.
5. All councils should look at planning applications coming forward which will support the energy sector.
6. Growing the supply chain across the different facets of the energy sector.

Orbisenergy

Tenancies secured currently 7 tenants against a target of 16, of which 2 companies are actively recruiting and 1 (Airtricity) has a principal contract to deliver on the Greater Gabbard project.

There is hope that a successful Competitiveness ERDF bid submitted to EEDA in the September round (Working title - Championing OrbisEnergy) led by NWES (Support from WDC) will secure the appointment of a pool of renewable energy champions to assist with the development of enterprise activities in the region (links made to the 1stEast Power Park intervention area) but anchored at OrbisEnergy. It will be submitted in September.

POWER cluster project

The Industry reclassification for the energy sector has been completed which is important to enable partners to fully understand the size of the sector in any given area and support inward invest, supply chain and business growth through innovation funding.

Activities include:-

- Mapping of offshore businesses using Mapergy tool to establish how many businesses in the offshore wind energy supply chain.
- A Business 2 business network event is planned in Denmark in November to drive up the potential for supply chain businesses within the POWER cluster project area.
- Suffolk is about to contract assessments on challenges of industry compared to oil and gas sector (including skills element); and requirements for connections of offshore sites to national grid.
- Offshore wind energy marketing and inward investment brochure published and located on Choose Suffolk website.
- Teacher professional development day at OrbisEnergy in spring 2009 to raise teacher awareness of sector and job opportunities. (although has had to be postponed because poor uptake)

Sizewell

Announcement expected on future of Sizewell in autumn 2009. EDF are currently undertaking a social and economic impact study. Partners are working closely with EDF in order to ensure that Sizewell C (if approved) will be in the first round of development. During construction some 5,000 jobs will be created followed by approx 500-600 for maintenance and servicing.

Food, Drink and Agriculture

- Feasibility study completed and Business Plan undertaken by Bidwells (Food Hub Project).
- £100,000 has been secured from SCC & awaiting confirmation from EEDA for £150,000 additional funding.
- Pilot phase on track to start, once procurement process has been agreed. A number of private sector partners are interested in running the pilot to test out the principles of sourcing, delivering and co-ordinating the movement and supply of local food to local and regional markets.

Ports and Logistics

The DP board has approved a request from the HGP to include ports and logistics as a key sector in its own right within the action plan.

⇒ **Targeting business support to grow indigenous businesses and attract new businesses to Suffolk**

Recent activities to support businesses:-

Loans and bursaries

- Enterprise for All programme is up and running and providing grant finance to disadvantaged individuals.
- Additional potential Performance Reward Grant funding to support small businesses by providing loans / bursaries to aid business growth and survival where normal financial mechanisms are not available.

Social Enterprise incubator centre to be located in Ipswich is on target to be open early 2010 will house at any one time approx 11 social enterprises and create/safeguard 40 jobs.

Additional incubator proposal is being assessed through the Economic Participation programme located in BSE which will support upwards of 70 businesses and create 77 jobs and assist 120 people with skills development.

Business Support Material

- Building Business Success produced as a countywide guide to supporting businesses during the recession. Waveney District Council, St Edmundsbury Borough Council, and HGP/ Chamber have also produced district level information leaflets.

- Suffolk Business Directory 2009/10 has been refreshed and will be published in summer 2009.

Rural economy scheme current expenditure is £67,072 capital grants and £31,017.52 revenue grants. To date (approximately) 10 shops, 8 post offices, and 3 pubs have been supported.

Case Study: The Plough, in Wissett, received a grant of £5,000 from the Rural Economy Scheme to help them build a community shop next door to the pub. The shop provides a much needed service to Wissett and the surrounding villages whilst attracting more customers to the pub and creating an additional job. The two businesses are totally complementary with local food being sold in the shop and as well as fresh local produce being used in the pub meals.

Haughley village post office and community centre funded in part by SCC & Mid Suffolk DC will return the post office services to the village after over a year of closure as well as other vital community services. Both projects received press coverage and the Wissett Plough was featured on Look East bulletin.

ERDF Rural Development Fund activity there are 2 eligible areas - Waveney and Brecks. Delivery plans are currently being assessed by EEDA and the projects are to commence around autumn 2009. One potential project worth £250,000 will market the green tourism of the Waveney Valley to assist businesses in the area in attracting additional custom whilst supporting the greenest county aspirations.

Business support and trading platform

- Platform now populated with 1,500 business customers.
- The project manager is working with large private sector organisations to identify their supply chain needs.
- The Chamber is running a number of 'how to procure from public sector' events.

⇒ **Reducing economic inequalities across the county: increasing levels of prosperity in Waveney and Forest Heath and rural areas.**

Programmes and services to support people on benefits

Integrated Employment & Skills a trial commenced in December and is being delivered in partnership between the Learning and Skills Council, Nextstep, and Jobcentre Plus.

Nextstep Advisers are co-located in 12 Job Centres across the County and offer a Skills Health Check (an on-line diagnostic tool), information, advice and guidance to Jobcentre Plus customers who are in receipt of Job Seekers Allowance.

The service gives the customers an opportunity to work with a Nextstep Adviser to identify what skills are required to obtain employment and what activities need to be undertaken to achieve this outcome. Nextstep Advisers can refer customers to Jobcentre Plus provision or other relevant provision such as College courses.

Suffolk's target for referrals is :

New Job Seeker Interview – between 5% and 10% customers to be referred.

13 week review – 10 % of customers.

26 week review - 50% of customers.

Suffolk Redundancy Network network successfully re-established in April 2009.

- The number of redundant employees helped from April 2008 to April 2009 was 2,522
- The number of employers helped from April 2008 to April 2009 was 44.
- EEDA funding agreement was confirmed in March 2009 and an award of £2,316,884 (£1,419,535 Capital and £897,349 Revenue) has been agreed for delivery of the Response 2 Redundancies programme.

Economic Participation programme 2008-09 achievements:-

- 230 people have been assisted with skills development.

- 590 new jobs/jobs safeguarded.
- 30 new businesses have been created and supported.
- 10 social enterprises supported.

Number of Job seekers allowance claimants

- Waveney total as at May 2009 was 3,040 compared to 1,830 in August 2008.
- Ipswich total as at May 2009 was 3,845 compared to 2,450 in August 2008.

⇒ **Ensuring adequate infrastructure is in place to support economic growth, including affordable housing**

The LAA2 target was revised with Go-East in February 2009. The revised target for the Haven Gateway district and St Edmundsbury BC area is 5,073 net additional homes.



Starts on housing developments are not coming forward and as such completions will be late within the LAA2 period, however with the revised target in place the relevant districts are hopeful that the target is likely to be met.

Centrally the Government is to make more funding available to support the sector.

LT9 – affordable housing

- Starts on Site 1 April 2008 – 31 March 2009 72.4% of target (716 new starts against target of 989).
- Completions 1 April 2008 – 31 March 2009 86.8% of target (1,154 against target of 1,336)
- A rural housing event is planned for the summer to raise awareness with all parish and town councils about how the county can work together to bring forward exception sites developments.
- Housing associations are in particular struggling due to reduced funding and more competition for Homes and Communities agency funding.

SAFER SUFFOLK

LAA TARGET (EXCEPTION REPORT)	LEAD PARTNER	PROGRESS	
NI 30 Prolific offenders	Probation		IMPROVING
LT 7 Serious violent crime	Suffolk Police		DECLINING

The Safer Suffolk Delivery Partnership has developed an Action Plan to develop activities to support each one of the two LAA and the two Local targets. These are being considered at both the executive and the Board meetings.

In relation to the LAA target to reduce the number of repeat Incidents of Domestic Violence this has only just been finalised for 2009/10 as this was reliant on baseline data being made available. There is a multi-agency risk assessment conference process (MARAC) which is a monthly meeting which involves information sharing and joint action planning involving a range of partners. These are co-ordinated by the police and involve a range of partners.

In relation to the LAA target NI30, to reduce the reoffending rates of prolific and other priority offenders, this is currently outperforming the target figure. However, there is concern that this may be due to short term solutions (imprisonment of key individuals) and that there may still be a requirement to address some long term factors. There is a new county co-ordinator in place and it is hoped that issues in relation to links with prisons and access to housing and processes to share best practice can start to be introduced. The milestone target for 2009/10 has recently been reviewed, however the % will remain the same.

Local Target 6 – progressively increase the number of older people reporting that they feel that their home is a safe environment is a target currently under development. It is

anticipated that the Homeshield and Homeshield Plus projects will be the key way that this target is achieved. These are partnership projects that offer support to vulnerable residents. The target and the process of measurement will be based on the current referrals from Homeshield and this has identified that 87.5% of those visited felt safe in their homes. The target is to extend this to 90%.

The work of the delivery partnership is supported through the work of the five community safety partnerships (CSP's). The work that they undertake has a significant impact on the success of delivering the outcomes and the LAA targets. There is clearly likely to be a challenge in relation to the impact of the recession on some, if not all of these targets.

NI30 [Re-offending rate of prolific and other priority offenders] Current performance shows a 34% reduction in offences and year-to-date only 149 offences have been committed by the current PPO cohort.

LT 7 [Serious violent crime] The main area of concern is in relation to Local Target 7, number of serious violent crimes committed in a public place where alcohol and substance misuse was a contributory factor. The projections currently suggest that the target figure will be missed by around 10%.

A detailed analysis of offending has been undertaken and this has shown that the night-time drinking activity particularly on a Friday and Saturday night is the most significant factor in fuelling offending. This issue has been specifically scrutinised by the Delivery Partnership at its last meeting and a multi-agency group co-ordinated by the police is leading activity focussing on the key areas where interventions can lead to improvements. The main areas of focus will be on Ipswich, Newmarket and Lowestoft.

COMMUNITY COHESION AND INCLUSION

The Place Survey

The Audit Commission have concluded their review of the weighting of data in the Place Survey and CLG published the final results on 23 June 2009. There has been very little change between the provisional and final results: NI2 (% of people who feel they belong to their neighbourhood) has changed from 61.2% to 61.5%. NI4 (% of people who feel they can influence decisions in their local area) has changed from 28.2% to 28.3%. It is not envisaged that this will necessitate any change to the LAA targets for these two indicators.

Once the complete data set for Suffolk has been received, further analysis will be undertaken related to the profile of respondents and to compare the Suffolk results with other authorities. This drill down research will help to inform the work that needs to be done to improve levels of involvement in decision making (NI4) and to improve the sense of belonging in local neighbourhoods (NI2).

The Community Cohesion and Inclusion Delivery Partnership Priority Action Plan includes activities to develop levels of participation, engagement and empowerment, particularly of under represented groups.

The LAA Joint Scrutiny Panel has chosen to scrutinise community cohesion and inclusion. The focus will be on the Community Cohesion and Inclusion Delivery Partnership priority action plan, in particular the cross-cutting activity to "build on existing activities across all the delivery partnerships to facilitate wider participation, engagement and to bring new and existing communities together".

If the delivery partnership is successful in the bid for PRG, the grant will support the development of projects that support our LAA targets:

- "A Question of Suffolk Identity" is a cross-cutting project which will use drama presentations and workshops, led by the voluntary and community/third sector, to foster understanding about issues related to identity including race and faith; intergenerational; rural isolation; sexual orientation and disability (including mental health).

- Promotion of volunteering, both through using existing planned events and wider work with business to encourage employers to give staff release time for volunteering.
- Working with the VCS sector, particularly the Muslim community, to develop activities that strengthen community cohesion and builds on existing good work both within the community and in conjunction with partners.

LT1 volunteering target

The LT1 target was established before a method for measuring it was put in place. The performance data in Appendix 1 sets out what information is available through the Place Survey, the Active People Survey and the Volunteering England Annual Return.

3) PROGRESS : COMMUNITY STRATEGY OUTCOMES AND NATIONAL INDICATOR SET

The following tables provide an overview in respect to the wider National Indicator Set which have been deemed to have a relevance or potential impact on the work of the delivery partnerships and outcomes in Transforming Suffolk.

When LAA2 was developed it was agreed that the delivery partnerships should monitor significant changes in performance for their respective areas of responsibility.

Because this is the year end report for 2008/09, a summary of progress has been provided below which adds additional context to the LAA2 targets – most of which were sourced from the National Indicator Set.

National Indicators (which are non LAA targets) and which are relevant or may have an impact on the work of the Delivery Partnerships and the outcomes in Transforming Suffolk

Note: the red; amber; green judgements in the “on track” column show the current progress being made for these national indicators – taking into account factors such as year on year improvement, progress against annual targets, and how Suffolk compares to other county areas. Where the “DOT” column (Direction of Travel) is blank this is because these are new indicators and no historical performance information with which to judge year on year movement.

Culture and Sport				
Ref	Description	Current Position	On Track	DOT
NI9	Use of public libraries	48.6%	AMBER	
NI10	Visits to museums or galleries	53.9%	AMBER	
NI11	Engagement in the arts	50.7%	GREEN	

Children’s Trust				
Ref	Description	Current Position	On Track	DOT
NI46	Young offenders access to suitable accommodation	93.9%	AMBER	DECLINING
NI50	Emotional health of children	60.4%	AMBER	
NI52a	Take up of school lunches [Primary Schools]	34.10%	AMBER	
NI52b	Take up of school lunches [Secondary Schools]	28.10%	AMBER	
NI55	Obesity among primary school age children in Reception Year	8.95%	GREEN	IMPROVING
NI65	Children becoming the subject of a Child Protection Plan	14.71	AMBER	IMPROVING
NI68	Referrals to children’s social care going on to initial assessment	89.1	GREEN	IMPROVING
NI80	Achievement of a Level 3 qualification by the age of 19	48.6%	AMBER	IMPROVING
NI105	gap – achieving 5 A* to C GCSEs including English and Maths	46.1%	AMBER	IMPROVING
NI106	Young people from low income backgrounds progressing to higher education	20.8%	GREEN	IMPROVING
NI109	Number of Sure Start Children Centres	35	GREEN	IMPROVING

Adult Learning & Skills				
Ref	Description	Current Position	On Track	DOT
NI164	Working age population qualified to at least Level 3 or higher	44.1% (2007)	AMBER	IMPROVING

Care, Health & Independence				
Ref	Description	Current Position	On Track	DOT
NI130	Social Care clients receiving Self Directed Support	129.3	GREEN	IMPROVING
NI131	Delayed transfers of care from hospitals	15.4	GREEN	IMPROVING
NI132	Timeliness of social care assessment	80.2	GREEN	IMPROVING
NI133	Timeliness of social care packages	95.1	GREEN	IMPROVING
NI136	People supported to live independently through social services	4935	GREEN	
NI138	Satisfaction of people over 65 with both home and neighbourhood	89.0%	GREEN	
NI139	People 65+ supported to live independently	31.3%	AMBER	
NI146	Adults with learning disabilities in employment	7.76		

Healthy Ambitions				
Ref	Description	Current Position	On Track	DOT
NI119	Self-reported measure of people's overall health and wellbeing	75.8%	RED	

Creating the Greenest County				
Ref	Description	Current Position	On Track	DOT
NI175	Access to services and facilities by public transport, walking and cycling		GREEN	IMPROVING
NI177	Local bus passenger journeys originating in the local authority area	20,661,804	GREEN	IMPROVING
NI185	CO2 reduction from local authority operations	No data	GREEN	NO CHANGE
NI189	Flood and coastal erosion risk management	4	GREEN	NO CHANGE
NI191	Residual household waste per head	577.14	GREEN	IMPROVING
NI192	Household waste recycled and composted	48.40%	GREEN	IMPROVING

Economic Prosperity				
Ref	Description	Current Position	On Track	DOT
NI151	Overall employment rate	82.8	GREEN	IMPROVING
NI153	Working age people claiming out of work benefits	29.8% (Nov 07)	AMBER	IMPROVING
NI155	No. of affordable homes delivered	1,150 (latest)	AMBER	IMPROVING
NI157	Processing of planning applications	74.0%	GREEN	IMPROVING
NI168	Principal roads where maintenance should be considered	4.0%	GREEN	NO CHANGE
NI169	Non-principal roads where maintenance should be considered	9.0%	GREEN	NO CHANGE
NI171	Proportion of adult VAT registrations per 10,000 adults	54.5 (2007)	RED	IMPROVING
NI174	Skills gap in the current workforce reported by employers	17% (2007)	RED	DECLINING
NI179	Value for money - value of on-going cash-releasing value for money gains	£7,574,000	AMBER	IMPROVING

Safer Suffolk				
Ref	Description	Current Position	On Track	DOT
NI15	Serious violent crime rate	45.0%		
NI16	Serious acquisitive crime rate	9.089		
NI17	Perceptions of anti-social behaviour	14.0%	AMBER	
NI21	Dealing with local concerns about anti-social behaviour and crime	29.60%	GREEN	
NI22	parents taking responsibility for the behaviour of their children	34.90%	GREEN	
NI23	Perceptions that people in area treat one another with respect and dignity	21.90%	GREEN	
NI27	local concerns about anti-social behaviour and crime	25.30%	GREEN	
NI33(i)	Number of deliberate primary fires per 10,000 population	4.83	GREEN	IMPROVING
NI33(ii)	Number of deliberate secondary fires per 10,000 population	7.11	GREEN	IMPROVING
NI35	Building resilience to violent extremism	Level 1		
NI37	Awareness of civil protection arrangements in the local area	15.50%	AMBER	
NI41	Perceptions of drunk or rowdy behaviour as a problem	23.60%	GREEN	
NI42	Perceptions of drug use or drug dealing as a problem	22.50%	GREEN	
NI47	People killed or seriously injured in road traffic accidents	0.9	RED	DECLINING
NI49(i)	Number of primary fires and related fatalities and non-fatal casualties	163.39	GREEN	IMPROVING
NI49(ii)	Total number of fatalities due to primary fires per 100,000 population	0.28	GREEN	IMPROVING
NI49(iii)	Total number of non-fatal casualties (excluding precautionary checks)	7.69	AMBER	DECLINING

Community Cohesion and Inclusion				
Ref	Description	Current Position	On Track	DOT
NI1	% of people who get on well together in their local area	80.20%	AMBER	
NI3	Civic participation in the local area	14.70%	AMBER	
NI6	Participation in regular volunteering	26.80%	GREEN	
NI7	Environment for a thriving third sector	16.6%	AMBER	
NI23	Perceptions that people in area treat one another with respect and dignity	21.90%	GREEN	
NI140	Fair treatment by local services	76.4%	GREEN	

4) GO NETWORK LAA ANNUAL REVIEW REPORT: 2008/09

This section provides an overview of the review undertaken by Govt Office East in January 2008/09 in respect to the achievements/issues of each LAA area in the region. A further review is currently underway.

The key findings/issues of the 2008/09 review are summarised below:-

GO NETWORK LAA ANNUAL REVIEW REPORT: 2008/9	
SUFFOLK	Summary of progress made in first year
<p>Suffolk has made SOME PROGRESS putting in place delivery arrangements for LAA. While it has taken time to agree revised governance arrangements, this has impacted on pace with delivery arrangements (including delivery planning). Suffolk has been keen to ensure all partners have the opportunity to contribute at the appropriate level. While there is still work to be done to fully embed the partnership arrangements, progress and commitment from partners positions Suffolk well to build on this in coming months. However, this must also acknowledge the risks associated with the outcome</p>	

awaited from the local government review which inevitably will have an impact. The challenge for Suffolk partners will be to continue the momentum and pick up the pace through delivery partnerships and the new Performance Management Group in continuing to build a strong delivery focus. The Exceptional Suffolk project should assist with this in terms of supporting capacity building, maintaining focus and strengthening relationships.

BEDFORDSHIRE	Summary of progress made in first year
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Bedfordshire has made **SOME PROGRESS** with developing and bedding down delivery arrangements across key designated targets. Building on a robust Agreement signed in June, all Bedfordshire authorities and partners are continuing to show strong vision and commitment to their priorities. However the Review of Bedfordshire's LAA has been conducted at a time of transition to new unitary structures as a result of Local Government Reorganisation (LGR) and this has inevitably had an impact on the LAA. Due in part to the truncated timetable for transition there has been an understandable level of uncertainty over new structures, partnership arrangements, personnel and resourcing and therefore this has impacted upon the development of detailed delivery plans beyond April 2009. As part of our review conversations we have received reassurance that delivery planning is an ongoing, developmental activity and is being taken forward by the new thematic partnerships that both authorities are putting in place in order to deliver the improvements agreed within the LAA.

CAMBRIDGESHIRE	Summary of progress made in first year
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Cambridgeshire have made **SOME PROGRESS** putting in place delivery arrangements for the LAA but pace and overall progress has been affected by a review of partnership arrangements during the summer. 17 targets have performance data which can be reviewed. Cambridgeshire's own performance report gives an overall performance and risk rating for the LAA to date as amber. However, further work is needed to establish a fully robust view of delivery based on further assurances needed from the Strategic Thematic Partnerships (including strengthening delivery plans). There is a focus on getting the Executive in place, strengthening delivery planning and embedding new performance management arrangements which should ensure the future potential for Cambridgeshire is positive. Recent partnership activity - linked to the economic situation – has shown the ability of partners to pull together and act quickly when a common purpose is agreed.

ESSEX	Summary of progress made in first year
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The Essex Partnership has made **GOOD PROGRESS** in putting in place delivery planning for the LAA. 230 action plans are published: the weaker ones need to be strengthened. There has been limited progress on performance management across the partnership with more work needed to develop cross partnership challenge and develop performance management from performance reporting. The LSP has new structures which have transformed partner engagement. There is the opportunity to review these after their first year to ensure they are sufficient to continue to deliver good performance. Partner engagement has been strengthened, a wide range of named partners identified, and the capacity voluntary and community sector is strongly supported. The partnership has made accountability to citizens a key over-arching theme.

HERTFORDSHIRE	Summary of progress made in first year
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Hertfordshire Forward has made **SOME PROGRESS** in developing delivery plans for the LAA. Delivery plans now exist for all but one of the indicators within the LAA and work is in hand to further develop these. Developing effective partnership arrangements in a county as large as Hertfordshire and with ten districts, is complex. A review of

partnership arrangements, involving the Audit Commission and the GO, is now taking place and should form the basis for developing improved structures and more effective performance management arrangements.	
NORFOLK	Summary of progress made in first year
Norfolk has made GOOD PROGRESS with developing and bedding down delivery arrangements across the key designated targets. Strengthened partnership arrangements will help support effective performance management of the LAA and the improved governance and accountability will help drive delivery. There is evidence of some innovative practice, although much of the work that has been undertaken over the past months will need time to demonstrate more tangible outcomes.	
SOUTHEND	Summary of progress made in first year
Southend Together have made GOOD PROGRESS putting in place delivery arrangements for the LAA as well as the structures to strengthen the partnership. The level of partnership commitment in Southend, in particular between the Council and the PCT, has substantially increased. Partners have also jointly begun to develop a mechanism for consulting and engaging the public. Significant progress has been made to strengthen the performance management framework to manage delivery. However it is early days and needs time to become embedded throughout the Partnership. Partners are also beginning to investigate the potential of the Area Based Grant and are developing a way to use it more effectively across all partners for the next financial year.	
THURROCK	Summary of progress made in first year
Shaping Thurrock has made LIMITED PROGRESS , particularly with regard to putting in place delivery arrangements for the LAA. There is not yet in place a consistent set of delivery plans across the LAA which would allow the Partnership to consider support, challenge and resource allocation across the partnership as a whole. Partnership working in individual Programme Boards is varied; strong in some areas, but wider engagement of Partners through the Duty to Co-operate has yet to be fully exploited. The performance management framework for the first LAA (which Thurrock signed off in 2007) is strong. There is still some work to do to ensure that this is extended to include the current LAA. Thurrock's approach on accountabilities to citizens is a strength and includes a number of examples which are the best in the region.	
LUTON	Summary of progress made in first year
Luton has made SOME PROGRESS in developing and bedding down delivery arrangements across the majority of designated targets. Interventions and activities are in place to drive forward performance, although progress varies and is more advanced in some thematic areas. The pace and robustness of delivery planning has been variable but it is an area that is now being seriously addressed.	
PETERBOROUGH	Summary of progress made in first year
Peterborough has made GOOD PROGRESS with developing and embedding a strong delivery focus as a partnership. It is well positioned for driving improvement through the LAA having invested in a genuine partnership approach to performance management for its LSP, the Greater Peterborough Partnership (GPP). This has real potential to achieve significant results and is helping mainstream the LAA and challenge existing delivery.	